

International Aviation, Technology & Services Division
SENATE ESTIMATES – BACKPOCKET INFORMATION
(Hearing scheduled for February 2024)

DRONE ISSUES

KEY POINTS:

s22(1)(a)(ii)



- The increase in drones and Advanced Air Mobility (AAM) may lead to greater impacts on the community (e.g. noise, security and privacy concerns), which need to be managed appropriately to enable the positive social and economic benefits.

s22(1)(a)(ii)



s22(1)(a)(ii)



BACKGROUND

s22(1)(a)(ii)



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Noise

- The Air Navigation (Aircraft Noise) Regulations 2018 require commercial drone users to obtain a noise approval from the department under certain conditions.
- To date, two companies have been granted noise approval for large-scale drone delivery operations:
 - Wing Aviation (Logan / Ormeau / Springfield in Queensland, and northern Canberra)
 - Swoop Aero (South Burnett and Goondiwindi in Queensland and Moree Plains / Gwydir / Inverell in NSW).
- The department has also issued noise approvals for approximately 135 smaller operations for activities including construction inspection, photography and drone pilot training in 2023.

s22(1)(a)(ii)



Action Officer: Naa Opoku	Branch: Safety and Future Technology	Cleared by: Richard Wood
Phone: s22(1)(a)(ii)	Version Number: 01	Date: 19/01/2024

Backpocket Information (BPI) 010

s22(1)(a)(ii)



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Action Officer: Naa Opoku	Branch: Safety and Future Technology	Cleared by: Richard Wood
Phone: s22(1)(a)(ii)	Version Number: 01	Date: 19/01/2024

s22(1)(a)(ii)

From: s22(1)(a)(ii)@logan.qld.gov.au>
Sent: Tuesday, 2 April 2024 1:08 PM
To: Dronenoise; Drones
Cc: s22(1)(a)(ii); s22(1)(a)(ii); s22(1)(a)(ii); s22(1)(a)(ii);
 DAManagementSupport; s22(1)(a)(ii); s22(1)(a)(ii);
Subject: Logan City Council Report - January to March 2024 Quarter (Approval Number 2020(17) - 005 (Wing Aviation))
Categories: s22(1)(a)(ii)

Good afternoon,
 In accordance with Condition 3 of Approval Number 2020(17) - 005, relating to Wing Aviation’s operations in Logan City, please be advised that no community complaints/enquiries were received by Logan City Council in relation to Wing Aviation’s activities for the January to March 2024 quarter. Please note, no complaints were received for the October to December 2023 quarter either and as such, no report was provided for this period. Please let me know if you have any questions or if you require any further information from Council.

Kind regards



s22(1)(a)(ii)
 Acting Planning Assessment Coordinator | Development Assessment Branch

s22(1)(a)(ii)@logan.qld.gov.au | s22(1)(a)(ii) | Teams [Call](#) / [Chat](#)
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*Logan City Council acknowledges the Traditional Custodians of the lands and waterways across the City of Logan.
 We pay our respects to Elders past, present and emerging.*

We welcome your feedback:

- About the Logan Planning Scheme 2015, please visit our [Logan ePlan](#) and use the Provide Scheme Feedback option on the menu.
- About our planning and development services, please use our [online form](#).

Please note:

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- 2) The signature block of the delegated officer is the signature of the delegated officer (i.e. equivalent to a manual signature on a hard copy).
- 3) The material may be deemed delivered (given, notified, sent, served, provided etc.) when the message and any attachments or linked content is accessible by the recipient to whom it was sent.
- 4) If a hard copy or alternative format is required please reply to this message and identify an appropriate delivery or collection method (e.g. a postal address or a [Council office](#) from which it can be collected).

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s22(1)(a)(ii)

From: s47F @wing.com>
Sent: Tuesday, 2 April 2024 8:23 PM
To: Dronoise
Cc: s22(1)(a)(ii)
Subject: DOI quarterly reporting

Follow Up Flag: Follow up
Flag Status: Completed

Categories: s22(1)(a)(ii)

The information provided in this email is commercially sensitive, and should be treated as commercial-in-confidence.

Dear DITRDC team -

As required by our approvals;

For the first quarter of 2024 (January to March), Wing has received nil feedback from any of the areas in which we're operating from.

s22(1)(a)(ii)

Very best,

s47F

--



s47F
Public Policy and Government Relations, Australia
<https://wing.com/australia>
s47F @wing.com

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s22(1)(a)(ii)

From: s22(1)(a)(ii)
Sent: Thursday, 9 May 2024 9:33 AM
To: s22(1)(a)(ii)
Subject: RE: Online Enquiries web form submission - Reference number: 42173 [SEC=OFFICIAL]

OFFICIAL

Yeah I thought of that too, but let's not at this stage.

OFFICIAL

From: s22(1)(a)(ii) @infrastructure.gov.au>
Sent: Thursday, 9 May 2024 9:11 AM
To: s22(1)(a)(ii) @infrastructure.gov.au>
Subject: RE: Online Enquiries web form submission - Reference number: 42173 [SEC=OFFICIAL]

OFFICIAL

Looks great. Originally I had a sentence about Wing too and s47G(1)(a), but decided to remove it. Definitely like your wording better. 😊

My other thought was also was to check with s47F to see if they having been running any test flights?

OFFICIAL

From: s22(1)(a)(ii) @infrastructure.gov.au>
Sent: Thursday, 9 May 2024 9:07 AM
To: s22(1)(a)(ii) @infrastructure.gov.au>
Subject: RE: Online Enquiries web form submission - Reference number: 42173 [SEC=OFFICIAL]

OFFICIAL

I've made an addition – what do you think?

OFFICIAL


From: s22(1)(a)(ii) @infrastructure.gov.au>
Sent: Wednesday, 8 May 2024 2:22 PM
To: s22(1)(a)(ii) @infrastructure.gov.au>
Subject: FW: Online Enquiries web form submission - Reference number: 42173 [SEC=OFFICIAL]

OFFICIAL

Hi s22(1)(a)

Draft response for your review

s22(1)(a)(ii) - draft of material included in Document 5



OFFICIAL

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Infrastructure, Transport, Regional Development, Communications and the Arts

From: s22(1)(a)(ii) <[REDACTED]@infrastructure.gov.au>
Sent: Wednesday, 8 May 2024 11:09 AM
To: aacoord <aacoord@infrastructure.gov.au>; s22(1)(a)(ii) <[REDACTED]@infrastructure.gov.au>
Cc: s22(1)(a)(ii) <[REDACTED]@infrastructure.gov.au>; s22(1)(a)(ii) <[REDACTED]@infrastructure.gov.au>; s22(1)(a)(ii) <[REDACTED]@infrastructure.gov.au>
Subject: RE: Online Enquiries web form submission - Reference number: 42173 [SEC=OFFICIAL]

OFFICIAL

Hi [REDACTED]

This is one for us. Thanks,

s22
(1)

OFFICIAL

From: aacoord <aacoord@infrastructure.gov.au>
Sent: Tuesday, 7 May 2024 9:52 AM
To: s22(1)(a)(ii) <[REDACTED]@infrastructure.gov.au>; s22(1)(a)(ii) <[REDACTED]@infrastructure.gov.au>
Cc: s22(1)(a)(ii) <[REDACTED]@infrastructure.gov.au>; aacoord <aacoord@infrastructure.gov.au>
Subject: FW: Online Enquiries web form submission - Reference number: 42173 [SEC=OFFICIAL]

OFFICIAL

Good morning s22(1) and s22(1)

The ASU has received the email below (via DITRDCAenquiries) regarding a complaint about drones flying over Harrison (ACT). Is this a matter that one of your teams can respond to?

Thank you

s22(1)(a)(ii)

OFFICIAL

From: DITRDCAenquiries <DITRDCAenquiries@infrastructure.gov.au>
Sent: Monday, 6 May 2024 11:52 AM
To: aacoord <aacoord@infrastructure.gov.au>
Subject: FW: Online Enquiries web form submission - Reference number: 42173 [SEC=OFFICIAL]

OFFICIAL

The following message has been sent to the department via the Online Web Form.
The Governance team has forwarded the information for your reply and or information.

If the email is not directly for your area please advise or forward on to the appropriate responsible team.

Services team

infrastructure.gov.au



OFFICIAL

From: Department of Infrastructure, Transport, Regional Development, Communications and the Arts
<infrastructure.noreply@govcms.gov.au> **On Behalf Of** infrastructure-noreply@govcms.gov.au
Sent: Friday, 3 May 2024 11:29 AM
To: DITRDCAenquiries <DITRDCAenquiries@infrastructure.gov.au>
Subject: Online Enquiries web form submission - Reference number: 42173 [SEC=OFFICIAL]

Removed as duplicate of material within Document 5

Released under the Freedom of Information Act 1992 by the Department of Infrastructure, Transport, Regional Development, Communications and the Arts

s22(1)(a)(ii)

From: Dronenoise
Sent: Thursday, 23 May 2024 8:41 AM
To: s47F
Cc: Dronenoise
Subject: RE: FW: Online Enquiries web form submission - Reference number: 42173 [SEC=OFFICIAL]

Follow Up Flag: Follow up
Flag Status: Completed

OFFICIAL

Hello

Thank you for your response. I have forwarded your street address to Wing.

Prior to commencing deliveries in your area, Wing actively engaged in stakeholder activities, including pamphlet deliveries to letter boxes in the intended delivery suburbs and held pop up stalls.

Whilst Wing aren't currently delivering to households in Canberra at the moment, their drone noise approval permits them to operate drones for the activities of: delivering; testing; and for demonstrations purposes; including restrictions that they must only fly in daylight and during the following times:

- Weekdays, from 7.30am to 7.00pm
- Saturdays, from 8.00am to 7.00pm
- Sundays, from 9.00am to 7.00pm

Regarding your privacy concerns, Wing's aircraft are equipped with low-resolution, black-and-white cameras used primarily to assist with navigation and to help ensure the safety and reliability of operations. At no time is there a live feed of images from the cameras to anyone — including the pilots supervising flights. They cannot be pointed or zoomed to view objects on the ground, and people are not recognisable while the drone flies to its delivery destination. When making a delivery to a person's front or backyard, Wing drones only hover at seven metres, over the designated delivery zone of the customer who requested the delivery. Wing's aircraft use cameras in their navigation systems to confirm terrain data and for safety purposes.

Regards

s22(1)(a)(ii)

Drone Noise • National Emerging Aviation Technologies Policy Section/Safety and Future Technology Branch • International Aviation Technology & Services Division

DroneNoise@infrastructure.gov.au

GPO Box 594 Canberra, ACT 2601

Department of Infrastructure, Transport, Regional Development, Communications and the Arts
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infrastructure.gov.au



*I acknowledge the traditional custodians of this land on which we meet, work and live.
I recognise and respect their continuing connection to the land, waters and communities.
I pay my respects to Elders past and present and to all Aboriginal and Torres Strait Islander people.*

OFFICIAL

From: s47F
Sent: Wednesday, 22 May 2024 12:17 PM
To: Dronenoise
Subject: Re: FW: Online Enquiries web form submission - Reference number: 42173 [SEC=OFFICIAL]

Hello,

Sorry for the delay.

s47F, Harrison.

Thank you. I'm pleased to hear they will reduce flying over our area. I hope one day Wing will stop completely. It would be useful if they actively advised residents when (dates and timeframes) they will be undertaking testing in our area so we can make preparations to avoid the disturbance and privacy loss (I've been sitting in the bath and watched them through the window fly past with direct line of sight).

If opportunity for public feedback on drone use in residential areas opens, could letters advising residents please be dropped in houses of suburbs directly impacted by Wing? So they are aware the opportunity to engage and influence policy.

Thank you.

On Mon, 13 May 2024, 15:59 Dronenoise, <Dronenoise@infrastructure.gov.au> wrote:

OFFICIAL

Hello

We have reached out to Wing and they confirmed that they were flying around Harrison at the times noted.

Are you able to share your address, or your street name (if you'd prefer not share your specific address)? That will help them to pinpoint whether it was their drones.

Wing has spoken to their flight operations team, and they will be reviewing the routing and explore adjustments that will likely reduce some overflight in your area.

Regards

s22(1)(a)(ii)

Drone Noise • National Emerging Aviation Technologies Policy Section • Safety and Future Technology Branch

Dronenoise@infrastructure.gov.au

GPO Box 594 Canberra, ACT 2601

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OFFICIAL

From: s47F
Sent: Sunday, 12 May 2024 4:16 PM
To: Dronenoise <Dronenoise@infrastructure.gov.au>
Subject: Re: FW: Online Enquiries web form submission - Reference number: 42173 [SEC=OFFICIAL]

Hi s22(1)(a)(ii)

Thank you for that extra information - very helpful.

Why is Wing still permitted to use residential air space when they are no longer providing a service to the community? (Noting that I do not want this service in my suburb anyway - I am very relieved they are no longer operating but do not understand why they still have permission to s47G(1)(a).)

I tracked when I saw and heard drones s47F . I saw additional drones passing regularly nearby, s47F . Please see times below - all 28 of them within a 3 hr window!

With this additional information, can you please advise who they are and why they are passing at this regularity? They look very similar to the Wing drones.

This frequent noise is incredibly disruptive and irritating. It also seems excessive!

Please take these emails as a formal complaint. We have not provided permission or been advised of this activity to allow opportunity to object.

Drones saw and heard s47F in Harrison ACT Friday 10 May

1. 10:26am
2. 10:28am
3. 10:36am
4. 10:45am
5. 10:47am
6. 11:17am
7. 11:20am
8. 11:28am
9. 11:41am
10. 11:46am
11. 11:49am
12. 11:50am
13. 12:03pm
14. 12:05pm
15. 12:13pm
16. 12:22pm
17. 12:28pm
18. 12:30pm
19. 12:38pm
20. 12:41pm
21. 12:44pm
22. 12:49pm
23. 12:45pm
24. 12:57pm
25. 1:01pm
26. 1:08pm
27. 1:16pm
28. 1:34pm

On Thu, 9 May 2024, 10:19 Dronenoise, <Dronenoise@infrastructure.gov.au> wrote:

OFFICIAL

Hello

I am sorry to hear of your noise and privacy concerns around drone use over your home.

While Wing had ceased its delivery service in the ACT, it maintains its nest in Mitchell s47G(1)(a). However, it is possible that the drone you heard was not Wing's and unfortunately it is not possible for us, based on the information you provided, to confirm the purpose of the drone flights you saw.

Commercial drone operators may undertake a range of services, including at night, for different purposes, including construction, building maintenance, environmental or safety assessment, and more. Drones have also become a critical element in almost every aspect of emergency operations, e.g. policing.

The department recognises community concerns on drone use, including around noise, privacy, security, and environmental impacts. Accordingly, it is working to address these through policy and regulatory development that can evolve as the technology use grows and changes.

Some information that may help:

- Civil Aviation Safety Authority (CASA) safety rules apply for recreational drone operators – including ensuring drones are at least 30m away from other people. See [Drone rules | Civil Aviation Safety Authority \(casa.gov.au\)](#) for further information. If you believe that the drone operator has broken the drone safety rules, you can report it to CASA: [Drone complaints | Civil Aviation Safety Authority \(casa.gov.au\)](#). Note: that CASA cannot enforce privacy related matters.
- While the Privacy Act 1988 does not cover camera (or drone) users operating in a private capacity, the Office for the Australian Information Commissioner provides advice for those concerned with neighbours using drone cameras. See [Drones | OAIC](#) and [Security cameras | OAIC](#) for relevant advice.
- The website [drones.gov.au \(Community privacy | Drones\)](#) provides a list of local laws in your area that may help understanding relevant state laws relating to privacy, trespass, harassment, intimidation, nuisance and endangering safety. Such laws differ between states and territories, and may not specifically mention drones. The department also recently released a map showing local drone rules for parks and corrections institutions across Australia. See [Drone Rule Digitisation | Drones](#) for what rules might be in place near you. As part of the Australian government's commitment to addressing privacy concerns, the department sought public feedback on drone privacy guidelines. The guidelines help provide a shared understanding of the privacy impacts of drones, and encourage drone use that is in line with community expectations. For more information, see [Privacy policy | Drones](#).

If you are concerned about your own safety, or safety of others, or you believe that the behaviour may be breaking laws around harassment or trespass for example, please contact your local law enforcement agency.

I hope the information above is of some assistance. Thank you for contacting us to let us know your concerns.

Regards

§22(1)(a)(ii)

Drone Noise • National Emerging Aviation Technologies Policy Section • Safety and Future Technology Branch

Dronenoise@infrastructure.gov.au
GPO Box 594 Canberra, ACT 2601

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From: Department of Infrastructure, Transport, Regional Development, Communications and the Arts
<infrastructure.noreply@govcms.gov.au> **On Behalf Of** infrastructure-noreply@govcms.gov.au

Sent: Friday, 3 May 2024 11:29 AM

To: DITRDCAenquiries <DITRDCAenquiries@infrastructure.gov.au>

Subject: Online Enquiries web form submission - Reference number: 42173 [SEC=OFFICIAL]

Reference number: **42173**

Submitted on 3 May 2024

Submitted by: Anonymous

Submitted values are:

Enquiry

My enquiry is about:

Aviation, Airports and Aircraft Noise

Further detail information

Further detail:

Drone have been frequently passing over Harrison ACT again. I thought that the drone delivery service had ceased (to much relief). The noise and lack of privacy is infuriating and distressing. I want to spend time in my backyard without having a drone watch me and the irritating noise. The noise is also causing disruption while I am inside trying to work and relax. Why are drone passing over again? When will the drones stop? How do I formally protest to their passing over my property?

Do you want us to respond?

Yes

Contact Details

Email:

s47F

Privacy notice

I have read the privacy notice

Yes

OFFICIAL

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s22(1)(a)(ii)

From: s47F@wing.com>
Sent: Thursday, 23 May 2024 11:23 AM
To: Dronenoise
Subject: Re: Drone Noise Complaint [SEC=OFFICIAL]

Follow Up Flag: Follow up
Flag Status: Completed

Hi s22(1)(a)(ii)

Thank you very much for sharing that additional information. I can confirm we've deployed a small change that I'm hopeful will reduce the amount of overflight in that area. If you receive additional feedback, please do let me know so our team can review the change.

Very best

s47F

On Thu, May 23, 2024 at 8:56 AM Dronenoise <Dronenoise@infrastructure.gov.au> wrote:

OFFICIAL

Hi s47F

The resident has shared their street address of s47F Harrison.

Have a great day.

Regards

s22(1)(a)(ii)

OFFICIAL

From: s47F@wing.com>
Sent: Tuesday, 14 May 2024 9:39 AM
To: Dronenoise <Dronenoise@infrastructure.gov.au>
Subject: Re: Drone Noise Complaint [SEC=OFFICIAL]

Okay, thanks s22(1)(a)(ii) - either way, we're looking at mitigations this week. Thank you for sharing this feedback.

Best,

s47F

On Mon, May 13, 2024 at 3:32 PM Dronenoise <Dronenoise@infrastructure.gov.au> wrote:

OFFICIAL

Hi s47F

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Unfortunately, the person making the complaint did not share his address. I'll ask them if they would like to share their address and let you know.

Regards

s22(1)(a)(ii)

s22(1)(a)(ii)

Senior Administration Officer • National Emerging Aviation Technologies Policy • Safety and Future Technology Branch

s22(1)(a)(ii) [@infrastructure.gov.au](mailto:infrastructure.gov.au)

P s22(1)(a)(ii) • M s22(1)(a)(ii)
GPO Box 594 Canberra, ACT 2601

Working from home Wednesdays and Fridays.

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OFFICIAL

From: s47F [@wing.com](mailto:s47F@wing.com)>
Sent: Monday, 13 May 2024 1:31 PM
To: Dronenoise <Dronenoise@infrastructure.gov.au>
Subject: Re: Drone Noise Complaint [SEC=OFFICIAL]

Hi s22(1)(a)(ii)

I checked in with my team - I can confirm we were flying at the times noted, so it's likely the noise feedback is regarding our drones. By any chance, did the person making the complaint share their address? Or their street, if they'd prefer not to share their specific address?

Either way, I've spoken with our flight operations team, and we're going to review the routing in that area and explore adjustments that will likely reduce some of the overflight the resident reached out about. s47G(1)(a) [\[redacted\]](#), so the dB level would have been relatively on the lower side of things. But we're working on it now.

I'd be happy to discuss this further, please don't hesitate to call me directly if so - s47F [\[redacted\]](#).

Very best,

s47F

On Mon, May 13, 2024 at 8:57 AM Dronenoise <Dronenoise@infrastructure.gov.au> wrote:

OFFICIAL

Hi s47F

Hope that you are well.

We have received a drone noise complaint from Harrison, Canberra. Has Wing completed any flights over Harrison recently that correspond to those times for Friday 10 May below?

1. 10:26am
2. 10:28am
3. 10:36am
4. 10:45am
5. 10:47am
6. 11:17am
7. 11:20am
8. 11:28am
9. 11:41am
10. 11:46am
11. 11:49am
12. 11:50am
13. 12:03pm
14. 12:05pm
15. 12:13pm
16. 12:22pm
17. 12:28pm
18. 12:30pm
19. 12:38pm
20. 12:41pm
21. 12:44pm
22. 12:49pm
23. 12:45pm
24. 12:57pm
25. 1:01pm
26. 1:08pm
27. 1:16pm
28. 1:34pm

Much appreciated.

Regards

s22(1)(a)(ii)

Senior Administration Officer • National Emerging Aviation Technologies Policy • Safety and Future Technology Branch

s22(1)(a)(ii) [@infrastructure.gov.au](mailto:s22(1)(a)(ii)@infrastructure.gov.au)

P s22(1)(a)(ii) • M s22(1)(a)(ii)

GPO Box 594, Canberra ACT 2601

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OFFICIAL

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s47F

Public Policy and Government Relations, Australia

<https://wing.com/australia>

s47F [@wing.com](mailto:s47F@wing.com)

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s47F

Public Policy and Government Relations, Australia

<https://wing.com/australia>

s47F [@wing.com](mailto:s47F@wing.com)

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s22(1)(a)(ii)

From: s22(1)(a)(ii)@logan.qld.gov.au>
Sent: Monday, 1 July 2024 11:35 AM
To: Dronenoise; Drones
Cc: s22(1)(a)(ii); s22(1)(a)(ii); s22(1)(a)(ii); s22(1)(a)(ii);
 DAManagementSupport; s22(1)(a)(ii); s22(1)(a)(ii)
Subject: Logan City Council Report - April to June 2024 Quarter (Approval Number 2020(17) - 005 (Wing Aviation))

Good morning,
 In accordance with Condition 3 of Approval Number 2020(17) - 005, relating to Wing Aviation’s operations in Logan City, please be advised that no community complaints/enquiries were received by Logan City Council in relation to Wing Aviation’s activities for the April to June 2024 quarter.
 Please let me know if you have any questions or if you require any further information from Council.

Kind regards



s22(1)(a)(ii)

Principal Planning Officer | Development Assessment Branch

s22(1)(a)(ii)@logan.qld.gov.au | s22(1)(a)(ii) | Teams [Call](#) / [Chat](#)

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Logan City Council acknowledges the Traditional Custodians of the lands and waterways across the City of Logan.

We pay our respects to Elders past, present and emerging.

We welcome your feedback:

- About the Logan Planning Scheme 2015, please visit our [Logan ePlan](#) and use the Provide Scheme Feedback option on the menu.
- About our planning and development services, please use our [online form](#).

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s22(1)(a)(ii)

From: s47F [redacted] <[redacted]@wing.com>
Sent: Sunday, 7 July 2024 12:43 AM
To: Dronenoise <Dronenoise@infrastructure.gov.au>
Subject: quarterly reporting from Wing

The information provided in this email is commercially sensitive, and should be treated as commercial-in-confidence.

Dear DITRDC team -

As required by our approvals;

For the second quarter of 2024 (April to June), Wing has received one piece feedback from the areas in which we're operating from. The complaint was shared by the Department to Wing, regarding feedback from a resident in Canberra. Wing worked with the Department to resolve the feedback.

s22(1)(a)(ii)

s22(1)(a)(ii)



Very best,

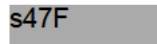
s47F



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s47F



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s22(1)(a)(ii)



Infrastructure, Transport, Regional Development, Communications and the Arts

OFFICIAL

From: s47F
Sent: Friday, 19 July 2024 10:32 AM
To: Minister.King.MO
Subject: Drone Deliveries Melbourne

Hi Minister,

I am writing to complain about drone deliveries being started in Melbourne. I have enough issues from noise from vehicles, helicopters, jets, and airplanes, without adding to the problem with drones for delivering people takeaway food.

The air belongs to everyone and shouldn't be exploited for monetary gain by US companies.

Why has this been allowed to occur?

See this story about the Logan trial:

<https://9now.nine.com.au/a-current-affair/queensland-resident-fed-up-with-drone-delivery-noise/d2b32612-40ac-4fbf-a5c6-3a6c823b2c2d>

Why are residents complaints ignored?

You need to cancel these drone deliveries and protect citizens privacy and right to quiet enjoyment of their homes.

s47F



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