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To: Disability Transport
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Submitted on 21 February 2023

Submitted by: Anonymous

Submitted values are:

Step 1: Your submission

Remain Anonymous

No

Private Submission

No

Published name

Tracey Judd

Short comment

If a person who has despite physical disability and happens to walk on a express bus services & there's priority seats allocated for disabled or vision impaired people near the bus driver area and when bus driver saw person like myself get on the bus should have asked those people to offer the seat to me instead of me been force to walk down back of the bus with luggage on board and when I got off at a station the bus wasn't parked probably within bus parking zone area as it was just park in carpark area and I took tumble getting out of the bus which I hurt my right wrist.

The bus driver didn't even make attempt to come and see if I was alright.

So therefore all bus driver's and train staff should be trained more for better customer service and to have patience when dealing with people who has disability!

Step 2: Contact details

First name

Tracey

Last name

Judd

State

VIC



Email notification

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Consultation name

2022 Review of the Disability Standards for Accessible Public Transport 2002