

[REDACTED]

From:

Sent:

To:

Subject:

[REDACTED]
[REDACTED]
Wednesday, 28 June 2023 11:58 AM

Disability Transport

submission to: 2022 Review of the Disability Standards for Accessible Public Transport
2002 [SEC=OFFICIAL]

[REDACTED] [REDACTED]

Submitted on 28 June 2023

Submitted by: Anonymous

Submitted values are:

Step 1: Your submission

Remain Anonymous

No

Private Submission

No

Published name

Mabel

Short comment

It is not difficult to plan my journey using computer, iPad or smartphone at home. When I am at the bus stop to check any delays is difficult as I do not know how to use the Apps. Most seniors find it difficult to keep up with the new technology. If there is any disruption at the train station it depends on the announcer as not everybody speaks clearly. It can be hectic as there may not be enough time to change platform. If a person cannot speak English it can be very difficult.

Some train stations platform are very high. Can all station platforms be uniform and the gap between the train and platform be minimal and level with each other. There have been more elevators installed in the train stations which is a big improvement. The staff at the station will help the disabled to board the train. I saw twice that the bus drivers would stop, get off the bus and help the disabled to board the bus and the passengers were patient.

Not every train station provide toilet.

..

Step 2: Contact details

First name

Mabel

Last name

Cheng

State

NSW

Email address

[REDACTED]

Phone number

[REDACTED]

Email notification



Consultation name

2022 Review of the Disability Standards for Accessible Public Transport 2002