


**Sent:** Tuesday, 14 March 2023 5:12 PM  
**To:** Disability Transport  
**Subject:** submission to: [source-title] [SEC=OFFICIAL]



Submitted on 14 March 2023

Submitted by: Anonymous

Submitted values are:

## Step 1: Your submission

**Remain Anonymous**

No

**Private Submission**

No

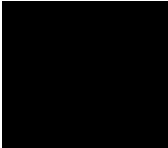
**Published name**

Independent Disability Services

**Short comment**

We are currently actively to encouraging our clients with disabilities to use Public Transport to support their independence, access to community and give them more choice. The organisation is currently organising most of the recreation activities for clients to incorporate public transport use to gain confidence. We unfortunately have had very poor and dangerous experiences which include clients or carers being left behind whilst trying to get on public transport, vehicles moving before an individual is seated causing injury. We also have clients that are to scared to catch short trips on public transport because they are scared of abuse from other passengers. We have lodged complaints to providers and received feedback promptly but unfortunately the issue continues.

## Step 2: Contact details



**Organisation (if applicable)**

Independent Disability Services (IDS)

**State**

VIC



**Email notification**

DisabilityTransport@infrastructure.gov.au

**Consultation name**

2022 Review of the Disability Standards for Accessible Public Transport 2002