


**Sent:** Sunday, 23 April 2023 9:04 PM  
**To:** Disability Transport  
**Subject:** submission to: 2022 Review of the Disability Standards for Accessible Public Transport 2002 [SEC=OFFICIAL]

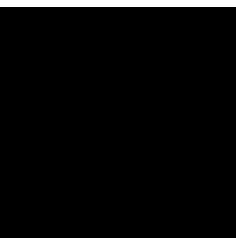


Submitted on 23 April 2023

Submitted by: Anonymous

Submitted values are:

## Step 1: Your submission



### Short comment

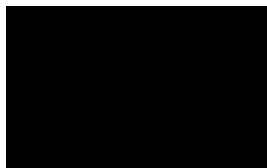
I appreciate the moves that have been to increase accessibility on public transport. I am a disabled woman that uses a power chair and catches public transport 5-6 times a week to get to work.

Accessibility issues I have experienced:

- broken elevators. I am only advised that the elevator is broken once I am off the train and on the platform. Catching a second train to get me to Central station and then coming back to my original station to a Roma Street platform has made me incredibly late for work. I was advised in February that the elevator was broken and informed that it would not be fixed until May.
- replacing train with rail coaches. Most, if not all rail coaches are not wheelchair accessible.
- lack of restraints on buses. Even with brakes on, my chair slides around the bus with sharp corners and brakes. I do not have the hand strength to hold the bar to secure myself and it is dangerous to myself and other passengers in the disability seating
- Level boarding. The gap and height distance between the train and the platform can make it very unsafe. At the coorparoo station, I have been at such an angle that the front wheel of my chair have lifted and have required to be caught by the train attendants before my chair and I fell backwards. This is incredibly dangerous for both myself and the attendant.

Thank you for your time and do not hesitate to contact me for further information.

## Step 2: Contact details





**Email notification**

DisabilityTransport@infrastructure.gov.au

**Consultation name**

2022 Review of the Disability Standards for Accessible Public Transport 2002