I would like my submission to be amended as follows

I am 80 with a couple of chronic conditions and use a walker to get around. Steps are difficult/impossible.

My major irritation is that there seems to be a lack of understanding that it needs to be made easy for users to get both on and off public transport. Making it easier at one end is no use. There is a prime example here where one end has been dealt with but not the other.

I live in Preston Victoria near a tram stop and all our trams on route 11 are low floor. There are 52 stops on this line. 17 out of 18 stops in the City are platform stops. Only 6 of the remaining stops to West Preston are platform stops 27-33. I live at stop 37 and it is too far for me to walk to stop 33 to get on and that makes it impossible for me to use the tram. What makes this situation worse is that the track both sides of stop 37 had to be renewed to accommodate the new low floor trams but no provision was made during those major works.

I am not sure you can legislate for this unusual thinking but it is happening all round the system. Platform stops are being provided in busy areas such as shopping areas but in the main not where people live.

Anthony Walsh 21st June 2022