



9 August 2022

Director, Disability and Transport Standards, Land Transport Policy
Department of Infrastructure, Transport, Regional Development and Communications
Via email: DisabilityTransport@infrastructure.gov.au

Stage 2 Reform of the Disability Standards for Accessible Public Transport 2002

Metro Tasmania Pty Ltd is a state-owned company and we deliver public transport bus services in networks across Burnie, Launceston and Hobart.

Under Schedule 1 of the *Disability Standards for Accessible Public Transport 2002* (DSAPT), there are shared responsibilities for Operators and Providers relating to compliance with standards for conveyances (buses), premises and infrastructure (bus stops and shelters).

Since commencing an accelerated fleet renewal project in 2017, with funding support from the Tasmanian government, 100 per cent of our services in Burnie and Launceston and 99 per cent of our Hobart services are provided by accessible buses. We achieved 80 per cent of our buses being accessible well ahead of the DSAPT Schedule 1 Part 4.1 target date of 31 December 2017 and expect our fleet to be fully accessible prior to the DSAPT Schedule 1 Part 4.2 target date of 31 December 2022.

However, the lack of clarity in defining the scope of “Operator” and “Provider” and the sharing of responsibilities between these parties continues to be an issue in relation to meeting compliance with the DSAPT. This is particularly challenging in relation to bus stops and associated infrastructure such as shelters where an Operator of a public transport service, such as Metro, is unlikely to be the owner of the infrastructure and not have the legal ability to undertake compliance rectification activities. Reform areas 25 and 46 highlight the need for the review to clarify the responsibilities of the legal owners of infrastructure and the users of infrastructure and address the difficulties posed by the current definitions.

Metro supports the Tasmanian Government initiative and funding allocation to upgrade priority bus stop infrastructure and is committed to engaging collaboratively with infrastructure owners in state and local government to assist with ensuring progress is made towards achieving compliance and providing a public transport system for all Tasmanians.

Yours sincerely,



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