



Australian Government

**Department of Infrastructure, Transport,
Regional Development, Communications and the Arts**



Community Bulletin

INDIAN OCEAN TERRITORIES

Number: D03/25

Date: 27 March 2025

Relevant: Indian Ocean Territories residents

Topic: Release of the Service Delivery Arrangement Annual Report for 2023-24

The Department of Infrastructure, Transport, Regional Development, Communications and the Arts (the department) is pleased to release the 2023-24 annual report on service delivery by Western Australian government agencies to the Indian Ocean Territories (IOT).

The Australian Government, through the department, provides funding to WA agencies to deliver services to Christmas Island (CI) and the Cocos (Keeling) Islands (CKI).

In 2023-24, the partnership between the Australian and WA governments saw the delivery of essential state-type services to the IOT, including health and education, as well as improvements to the accessibility of vital government services for the remote territories, reflecting the Australian Government's commitment to meeting the diverse needs of the IOT communities.

Some highlights from the 2023-24 reporting year include:

- Increased mammogram screenings for women aged between 50 and 74 years. 293 screenings were conducted by BreastScreen WA in September 2023.
- Increased take-up of WA Seniors Cards since a pilot visit in March 2024. There are now 102 WA Seniors Card members living on CI and 64 on CKI. The team administered physical Seniors Cards, using an on-the-spot mobile card printing machine.
- Planning and scheduling ongoing child protection and family support mandatory reporting education sessions on CKI and CI.
- Provision of the *Better Beginnings* family literacy program and delivery of 64 reading packs to parents and children by the IOT libraries.
- Football West and Perth Glory's MiniRoos program delivery and community game coordinated to complement the CKI 40th anniversary of the Act of Self Determination Day celebration event.

- Completion of the first stage of the CI Summit to Drumsite water main pipeline replacement project.
- Commencement of the Jukong Restoration project, with one boat already successfully restored.

A copy of the report, including a summary and full list of highlights of the services delivered by WA agencies during 2023-24, is available on the department's website at:

<https://www.infrastructure.gov.au/territories-regions-cities/territories/indian-ocean-territories-christmas-island-and-cocos-keeling-islands/service-delivery-arrangements>

The Australian Government remains committed to delivering high quality, fit-for-purpose services to the IOT through service delivery agreements (SDA) with the WA Government.

Fact sheets on all SDA services are available at:

https://www.infrastructure.gov.au/territories-regions-cities/territories/indian_ocean/sda/sda-factsheets-wa

Adam Stankevicius Assistant Secretary, Indian Ocean Territories Branch