



Australian Government

**Department of Infrastructure, Transport,
Regional Development, Communications and the Arts**

Assessment timeframes quarterly report – Issue 1

Road Vehicle Standards legislation

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Assessment timeframes quarterly report

This report provides statistics on the average time taken to assess applications made under the Road Vehicle Standards (RVS) legislation.

This is the first edition of a quarterly report that provides statistics captured in ROVER¹ on assessment timeframes for applications. This report covers applications decided between 1 January 2024 and 31 March 2024. Statistics in future reports will include cumulative figures, up to a 12-month period. See [Explanatory notes](#) for further details.

Highlights

- There were 11,245 applications decided in this reporting period.
- The top 3 application types (by volume) decided were concessional RAV entry approvals (8,917), followed by vehicle type approvals (938) and advisory notices (412).
- Applications for component type approvals have taken the most time to decide, with new applications taking an average of 34.1 processing days and variation applications taking 32.2 days on average.
- Of all new applications decided in this reporting period, only 4.8% were submitted more than once before a final decision was made.
- All decided new applications for authorised vehicle verifiers were submitted once only. Conversely, 49% of all decided new Model Report applications were withdrawn and resubmitted.

Explanatory notes

This report includes data on decided applications (new, varied and resubmitted) for the period 1 January to 31 March 2024.

The types of decisions made include granting an approval, refusing to grant an approval or refusing to consider an application.

Data on any application still under assessment have not been included in this report.

A new application is an application that has been submitted for the first time. A variation application is when an approval holder applies to make a change to an existing approval.

An assessment day is counted as a business day in the Australian Capital Territory².

The processing time starts the day after the date the application is submitted and paid. However, if an application was submitted, assessed and decided on the same day, it is counted as one processing day.

The assessment clock pauses when the department makes a RFI and then resumes when the applicant responds to the RFI.

The legislated timeframe for processing vehicle type approval, component type approval and Model Report approval applications is 60 business days. All other application types are 30 business days, including advisory notices which are subject to a service charter timeframe of 30 business days.

¹ [ROVER](#) is the department's IT system that supports the administration of the RVS legislation and is the only system that can be used to submit applications.

² A business day under section 5 of the [Road Vehicle Standard Rules 2019](#) means a day that is not a Saturday, Sunday or public holiday in the Australian Capital Territory.

Assessment timeframes statistics

Application numbers

Table 1: Total number of applications decided by application type

Application type	Applications decided
Vehicle type approval	938
Concessional RAV Entry approval	8,917
Component type approval	166
Authorised vehicle verifier approval	5
Model Report approval	146
Registered automotive workshop approval	20
Specialist and Enthusiast Vehicles Register entry	38
Testing facility approval	24
Non-RAV entry import approval	409
Re-importation import approval	170
Advisory notice (not a road vehicle)	412
Total	11,245

Source: Data is sourced from ROVER via the Ready Access to Data Analytics and Reporting (RADAR) system in the Department of Infrastructure, Transport, Regional Development, Communications and the Arts as at 3 April 2024.

Source notes.

1. Total number of all applications decided from 1 January to 31 March 2024.
2. See [Explanatory notes](#) for details.

Assessment timeframes for new applications

Table 2: Average business days to decide new applications, excluding withdrawn and resubmitted applications

Application type	Applications decided	Average processing days
Vehicle type approval	427	15.2
Concessional RAV Entry approval	8,706	12.6
Component type approval	110	34.1
Authorised vehicle verifier approval	4	12.0
Model Report approval	104	21.1
Registered automotive workshop approval	19	11.5
Specialist and Enthusiast Vehicles Register entry	38	6.8

Application type	Applications decided	Average processing days
Testing facility approval	10	7.3
Non-RAV entry import approval	389	9.5
Re-importation import approval	170	12.9
Advisory notice (not a road vehicle)	412	13.5
Total	10,389	12.9

Source: Data is sourced from ROVER via the Ready Access to Data Analytics and Reporting (RADAR) system in the Department of Infrastructure, Transport, Regional Development, Communications and the Arts as at 3 April 2024.

Source notes.

1. Total number of applications decided from 1 January to 31 March 2024.
2. Processing days only include from the *last* submission to a decision and exclude any previous submissions for the same application.
3. Average processing days is the total processing days divided by the total number of applications.
4. See [Explanatory notes](#) for details.

Table 3: Average business days to decide new applications, including withdrawn and resubmitted applications

Application type	Applications decided	Average processing days
Vehicle type approval	427	22.6
Concessional RAV Entry approval	8,706	12.8
Component type approval	110	37.4
Authorised vehicle verifier approval	4	12.0
Model Report approval	104	34.9
Registered automotive workshop approval	19	11.6
Specialist and Enthusiast Vehicles Register entry	38	7.0
Testing facility approval	10	9.0
Non-RAV entry import approval	389	9.5
Re-importation import approval	170	13.1
Advisory notice (not a road vehicle)	412	13.5
Total	10,389	13.6

Source: Data is sourced from ROVER via the Ready Access to Data Analytics and Reporting (RADAR) system in the Department of Infrastructure, Transport, Regional Development, Communications and the Arts as at 3 April 2024.

Source notes.

1. Total number of applications decided from 1 January to 31 March 2024.
2. Processing days include from the first submission to a decision.
3. Average processing days is the total processing days divided by the total number of applications.
4. See [Explanatory notes](#) for details.

Table 4: Percentage of withdrawn and resubmitted new applications

Application type	Applications submitted only once (%)	Applications withdrawn and resubmitted (%)
Vehicle type approval	77.0%	23.0%
Concessional RAV Entry approval	96.4%	3.6%
Component type approval	86.4%	13.6%
Authorised vehicle verifier	100%	0%
Model Report	51.0%	49.0%
Registered automotive workshop	94.7%	5.3%
Specialist and Enthusiast Vehicles Register	92.1%	7.9%
Testing facility approval	70%	30%
Non-RAV entry import approval	98.2%	1.8%
Re-importation import approval	97.1%	2.9%
Advisory notice (not a road vehicle)	100%	0%
Total	95.2%	4.8%

Source: Data is sourced from ROVER via the Ready Access to Data Analytics and Reporting (RADAR) system in the Department of Infrastructure, Transport, Regional Development, Communications and the Arts as at 3 April 2024.

Source notes.

1. Total number of applications decided from 1 January to 31 March 2024.
2. Applications for an advisory notice cannot be withdrawn and resubmitted in ROVER.
3. See [Explanatory notes](#) for details.

Assessment timeframes for applications to vary an approval

Table 5: Average business days to decide variation applications

Application type	Applications decided	Average processing days
Vehicle type approval	511	25.4
Concessional RAV Entry approval	211	1.6
Component type approval	56	32.2
Authorised vehicle verifier approval	1	3.0
Model Report approval	42	18.4
Registered automotive workshop approval	1	27.0
Testing facility approval	14	15.7
Non-RAV entry import approval	20	1.4

Application type	Applications decided	Average processing days
Re-importation import approval	0	-
Total	856	18.7

Source: Data is sourced from ROVER via the Ready Access to Data Analytics and Reporting (RADAR) system in the Department of Infrastructure, Transport, Regional Development, Communications and the Arts as at 3 April 2024.

Source notes.

1. Total number of variation applications decided from 1 January to 31 March 2024.
2. Processing days only include from the last submission to a decision and excludes any previous submissions for the same application.
3. Average processing days is the total processing days divided by the total number of applications.
4. See [Explanatory notes](#) for details.