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Sent: Wednesday, 25 September 2024 11:11 AM
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Subject: submission to: Establishing the Aviation Industry Ombuds Scheme [SEC=OFFICIAL]

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Submitted by: Anonymous

Submitted values are:

Step 1: Your submission

Remain Anonymous

No

Private Submission

No

Published name

Advocacy WA

Short comment

While this consultation paper does not seek stakeholder views on the ombuds scheme's role in relation to disability access, Advocacy WA would like to have a role in future consultations regarding draft standards. Advocacy WA staff with disability and clients are regularly disadvantaged by airline policy regarding people with disability, be that having to pay extra, not being able to fly from many airports, or not being able to use bathroom facilities on planes. Obligations that other industries have to meet appear to be ignored by airlines and airports.

Step 2: Contact details

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Consultation name

Establishing the Aviation Industry Ombuds Scheme