

**Published name**

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**Short comment**

1. That if a booked flight is cancelled at short notice ( One hour before flight) Then the airline must arrange to put you onto another flight regardless of brand of airline, as soon as its practical to minimise the loss of flight. OR That a full refund for the cancelled flight be given on the spot, without delay.
2. That the office of the Air Travel Ombudsmen Office created to police the activity of airlines and to act on consumer complaints. To enforce fair airfare prices and stop price gouging and collusion in setting flight prices; Ensure full refunds and compensation is paid to consumers, without delay.
3. That a national Air Travel Consumer Laws be made to direct airlines to deal with consumer complaints; To effect immediate refunds, to pay compensation to consumers on delayed, cancelled flights and damaged or lost baggage, promptly.
4. That Airlines are compelled under Consumer Law to offer fair and reasonable pricing on airfares. To ensure that booked and paid flights are undertaken at the advertised departure times with minimal delays. That consumers are not put at a financial loss due to the airlines mismanagement.