

Published name

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Short comment

For too long we have been let down by the aviation sector especially airlines as consumers. Standard rules we accept when purchasing retail products are not the same as when we buy airline tickets.

We need to follow the EU and give consumers greater protection when dealing with airlines.

We need them to pay compensation when they let us down. We need more accountability. They can't just say engineering issues without proof of this.

They need to be held accountable.

Also, airports need to stop ripping us off. How can they charge \$6 for a 600ml bottle of water?

And we need more competition. More open skies agreements.