Key results | TVCS content



Online services

(TVCS & MCCS)

- In 2022, the most common platforms that respondents used to watch screen content in the past 7 days were online subscription services (66%), free video streaming services (58%), and commercial free-to-air TV (excluding on-demand TV, 53%).
- Publicly owned free-to-air was watched by 41%, while 34% watched publicly owned free-to-air on-demand TV. Almost half (49%) of respondents indicated they watched screen content on 'other websites or apps'.



TV access

- The majority of respondents who watched free-to-air TV in the past 7 days (59%) access free-to-air TV through a broadcast signal or antenna, however, a net of 53% are accessing via on-demand TV apps, with approximately one-third (32%) accessing it through on-demand TV apps on a smart TV.
- The most commonly used TV smart accessory was Google Chromecast, which was used by 23% of respondents in the past 6 months.
 Having a TV that wasn't smart compatible was the main reason that respondents used a Google Chromecast (7%), followed by wanting to access particular shows or content (7%).



TV content and services

- Almost half of respondents (44%) said that they always know which service, such as free-to-air TV or online subscription, they want to watch prior to turning on their device. A further 41% said they sometimes know. Prior to turning on their device, approximately one-third said that they either have a particular program or movie in mind (30%), or that they have a genre or type of program in mind (33%).
- The features that were most commonly rated as an essential reason for watching free-to-air TV were that there are no ongoing subscription costs (32%), that it is easy to access (26%), and that it has national or international news content (26%).



Free-to-air TV

- Most respondents used a television (including smart TV) to access free-to-air (87% net use), while mobile phones had the lowest usage overall (42% net use).
- When asked whether it was easy or difficult to navigate to live free-to-air TV on a range of devices, generally respondents said that it was easy for television (net T2B 76%), followed by pay TV box (net T2B 63%).



TV devices

- On average, households have 2.0 TVs,
 1.3 TVs have an external antenna, and 1.4 are connected to the internet.
- On average, younger age cohorts are less likely to have a TV in their household, with 'zero TVs' significantly higher for ages 18-34 (5% vs 2% ages 35-54, and 1% of ages 55+).



Sports content on TV

- The majority of respondents had watched sport in the past 6 months (67%). Just under half of respondents (46%) had watched or listened to sport in the past 7 days (net live sport, replayed sport, other sports-related programs). Live sport significantly increased since 2021 (42% in 2022, 37% in 2021).
- Half of respondents (**50%**) had consumed sports content via commercial free-to-air TV. However, in 2022 commercial free-to-air TV, and publicly-owned free-to-air TV (**15%**) both declined significantly since 2021 (from **67%** and **19%**, respectively).