Visitor identification card identity verification requirements

Information for VIC issuers

From 1 August 2017, individuals who require a visitor identification card (VIC) must meet new identity verification requirements. This change aligns with the 1 August 2017 new identity requirements for the aviation security identification card (ASIC) scheme. It replaces the traditional (primary, secondary and tertiary) identification document check, and aligns with international best practice.

At a glance

From 1 August 2017, a VIC can only be issued to a person who has had their identity verified using:

- a current and valid, government issued identity document that contains the person’s photo and signature.

How will these changes affect VIC issuers?

1. What do I need to do?

- From 1 August 2017, you can only issue a VIC to a person if you have verified their identity using original identification documentation that:
  - is government issued;
  - contains their photo and signature; and
  - is current and valid.
- Examples of acceptable documents include a driver licence, passport or a proof of age card.

2. When do the new identity requirements commence?

- From 1 August 2017, any person who requires a VIC must satisfy the new identity requirements.

3. What if I need to issue a VIC to a person under the age of 18?

- Persons under 18 years of age must verify their identity using the new type of identification documents from 1 August 2017.
- Please note that a person younger than five, or younger than 16 on a school excursion (or similar event for school age children), who will be escorted by a valid ASIC holder while in the secure area, is not required to hold an ASIC or a VIC.

4. Where can I get more information?

- For further information, please visit www.infrastructure.gov.au/security/identity, or contact GuidanceCentre@infrastructure.gov.au