

Vassallo Kieran

From: Cremer Terasa
Sent: Thursday, 8 October 2015 11:53 AM
To: Murphy Cathy
Cc: Anderson Nick; Wimmer Sachi
Subject: RE: Foreign Minister thru Melb screening issue [SEC=UNCLASSIFIED]

Hi Cathy

As discussed, can you please make contact with **s47F** and get further information.

Many thanks
TC

-----Original Message-----

From: Wimmer Sachi
Sent: Thursday, 8 October 2015 11:51 AM
To: Cremer Terasa
Cc: Murphy Cathy; Anderson Nick
Subject: Foreign Minister thru Melb screening issue [SEC=UNCLASSIFIED]

UNCLASSIFIED
Terasa and Cathy/Nick

Just a heads up that the Foreign minister had a bad experience through screening point in Melbourne recently and complained to DPMO. Her flight details were to LAX on QF93 today, leaving midday. Apparently a security guard insisted on patting her down (or something similar).

Can you please follow up with **s47F** at Melb. The DPMO has already advised someone senior in Melb airport.

Thanks

Sachi

UNCLASSIFIED

Sent with Good (www.good.com)

Vassallo Kieran

From: Wimmer Sachi
Sent: Thursday, 8 October 2015 12:18 PM
To: Murphy Cathy; Cremer Terasa
Cc: Anderson Nick
Subject: RE: Foreign Minister thru Melb screening issue [SEC=UNCLASSIFIED]

UNCLASSIFIED
Thanks, appreciated. Sachi

UNCLASSIFIED

Sent with Good (www.good.com)

-----Original Message-----

From: Murphy Cathy
Sent: Thursday, October 08, 2015 12:15 PM AUS Eastern Standard Time
To: Wimmer Sachi; Cremer Terasa
Cc: Anderson Nick
Subject: RE: Foreign Minister thru Melb screening issue [SEC=UNCLASSIFIED]

s47F not answering.
Have left a message.
Will come back to you asap
Regards

Cathy Murphy
Director, Vic.Tas
Phn: 03 8608 3301
Mobile: 0429 814 527
Email: cathy.murphy@infrastructure.gov.au

-----Original Message-----

From: Wimmer Sachi
Sent: Thursday, 8 October 2015 11:51 AM
To: Cremer Terasa
Cc: Murphy Cathy; Anderson Nick
Subject: Foreign Minister thru Melb screening issue [SEC=UNCLASSIFIED]

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Can you please follow up with s47F at Melb. The DPMO has already advised someone senior in Melb airport.

Thanks

Sachi

UNCLASSIFIED

Sent with Good (www.good.com)

Vassallo Kieran

From: Murphy Cathy
Sent: Thursday, 8 October 2015 3:44 PM
To: Cremer Terasa; Wimmer Sachi
Cc: Murphy Cathy; Anderson Nick
Subject: UPDATE - Foreign Ministers experience at Melbourne Airport.
[SEC=UNCLASSIFIED]

Hi

I have had a chat with [s47F](#) and he has been to review the CCTV. He confirms that her experience was not pleasant....and offered an unreserved apology. He is now undertaking a full investigation and will brief us more fully later today/tomorrow. From CCTV and conversations held so far he advises the following:

- The Foreign Minister was travelling with 3 – 4 support people and a Qantas VIP person.
- It is unknown if the Foreign Minister wanted to be recognised as a VIP or not as this is normally coordinated by Qantas (and was apparently not).
- The Foreign Minister was selected for Body Scanning.
- The Foreign Minister was wearing a jacket which set off the scanner. The jacket she was wearing had a button or brooch on it. She was asked to remove the jacket and re scanned with no issue.
- In the course of being scanned a staffing change occurred and the lane swapped. This led to the Foreign Ministers belonging (including her shoes) to be not where she was and she was left without her belongings (and her shoes) for over a minute after the scanning was complete.
- Concurrently her support staff put their belonging through and they ended up in front of hers.

The CCTV shows the Foreign Ministers face which could be described as unhappy. There is now some conjecture that the staff member who selected the Foreign Minister did not do so following the “random and continuous” approach. Equally, there is also some conversation going on that the staff member may have asked to touch the Foreign Ministers button/brooch to which the Foreign Minister said no.

More to come.

Regards

Cathy Murphy
Director, Vic.Tas
Phn: 03 8608 3301
Mobile: 0429 814 527
Email: cathy.murphy@infrastructure.gov.au

Vassallo Kieran

From: Wimmer Sachi
Sent: Friday, 9 October 2015 3:36 PM
To: Murphy Cathy; Cremer Terasa
Cc: Anderson Nick
Subject: RE: Foreign Minister Incident at Melbourne Airport [SEC=UNCLASSIFIED]

Thanks Cathy – appreciated. No follow up actions –s47F

Sachi

p: 6274 6520
m: 0422 415 487
e: sachi.wimmer@infrastructure.gov.au

From: Murphy Cathy
Sent: Friday, 9 October 2015 2:36 PM
To: Cremer Terasa; Wimmer Sachi
Cc: Murphy Cathy; Anderson Nick
Subject: FW: Foreign Minister Incident at Melbourne Airport [SEC=UNCLASSIFIED]

Hi

FYI - Final report froms47F
Please advise if there is any other follow actions from this – I haven't had one before.

Regards

Cathy Murphy
Director, Vic.Tas
Phn: 03 8608 3301
Mobile: 0429 814 527
Email: cathy.murphy@infrastructure.gov.au

From: s47F
Sent: Friday, 9 October 2015 2:33 PM
To: Murphy Cathy
Subject: Foreign Minister Incident at Melbourne Airport

Afternoon Cathy

After conducting a thorough investigation into the events of yesterday concerning Foreign Minister, Ms Julie Bishop, I can report the following;

Ms Bishop attends the screening point in the company of a number of aids and the QF customer service staff member and commences divesting, including removing her shoes and hat. Concurrently at this stage a male guard who was working as the scanner screening guard on the adjacent body scanner has identified Ms Bishop and directed a female guard to approach Ms Bishop and select her for scanning. On completion of her divesting Ms

Bishop is selected to undertake body scanning and is subsequently escorted to the scanner by a female guard who directs Ms Bishop into the scanner. The male guard subsequently commences the scanning process.

Ms Bishop activates the algorithm and as such is not cleared to enter the sterile area. On departing the scanner Ms Bishop is shown the scan on the screen and advised that she has alarmed in the vicinity of a number of buttons on her jacket. At this exact time a staffing rotation was taking place which required the male guard to depart the area and take up an alternate location. In this instance he remains at the scanner in close proximity to Ms Bishop.

Given the result of the original scan the female guard then advises Ms Bishop of the requirement to conduct follow up screening in order to clear her. As part of this procedure, the guard explains to Ms Bishop the pat down process at which point Ms Bishop removes her jacket and hands it to the guard indicating to the female guard that the jacket could be vetted as opposed to her being subject to a targeted pat down. The female guard subsequently explains the rescreening process that requires the jacket to be x-rayed and for Ms Bishop to be subject to a second scan. Ms Bishops jacket is subsequently cleared via the x-ray while the second scan results in clearing Ms Bishop to enter the sterile area.

On being cleared, Ms Bishop departs the scanner and moves to stand adjacent the back of the screening point to await her items as they had yet to be screened as the x-ray operator was being rotated and as such the lane had temporarily ceased operating. Ms Bishops items were, at all times being monitored by her aids and the QF staff member. Ms Bishops items are eventually screened and cleared and presented to her after an approx. 60 second delay.

s47G

Regards,
s47F



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Vassallo Kieran

From: Cremer Terasa
Sent: Friday, 9 October 2015 3:50 PM
To: Murphy Cathy
Subject: RE: Foreign Minister Incident at Melbourne Airport [SEC=UNCLASSIFIED]

Thanks Cathy. Nothing further from me.

Many thanks
TC

From: Murphy Cathy
Sent: Friday, 9 October 2015 2:36 PM
To: Cremer Terasa; Wimmer Sachi
Cc: Murphy Cathy; Anderson Nick
Subject: FW: Foreign Minister Incident at Melbourne Airport [SEC=UNCLASSIFIED]

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Cathy Murphy
Director, Vic.Tas
Phn: 03 8608 3301
Mobile: 0429 814 527
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Regards,
s47F



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Vassallo Kieran

From: Anderson Nick
Sent: Wednesday, 23 December 2015 4:01 PM
To: Sievers Colin
Subject: FW: Julie Bishop screening: government questioned airport before staff were suspended [DLM=For-Official-Use-Only]

Email trail.

-----Original Message-----

From: Henderson Carrie - Anne
Sent: Tuesday, 22 December 2015 4:36 PM
To: Anderson Nick
Subject: RE: Julie Bishop screening: government questioned airport before staff were suspended [DLM=For-Official-Use-Only]

All good.
Ignore my message tomorrow about the HBIA SE Brief C

-----Original Message-----

From: Anderson Nick
Sent: Tuesday, 22 December 2015 4:36 PM
To: Henderson Carrie - Anne
Subject: Re: Julie Bishop screening: government questioned airport before staff were suspended [DLM=For-Official-Use-Only]

Carrie,

The investigation was carried out by Melbourne Airport.
I've left work and can be contacted in **s47F** if you'd like to speak with me.

Cheers,

Nick

Sent from my BlackBerry Wireless Handheld

----- Original Message -----

From: Henderson Carrie - Anne
Sent: Tuesday, December 22, 2015 04:28 PM AUS Eastern Standard Time
To: Mitchell Rachael; Sharma Madhuri; Anderson Nick
Subject: FW: Julie Bishop screening: government questioned airport before staff were suspended [DLM=For-Official-Use-Only]

Nick - Thank you so much for the information. Can I confirm that the investigations were carried out by ISS or Melbourne Airport?

Rachael and Madhuri - Information for the brief.

Cheers Carrie

-----Original Message-----

From: Anderson Nick

Sent: Tuesday, 22 December 2015 3:16 PM

To: Henderson Carrie - Anne

Subject: RE: Julie Bishop screening: government questioned airport before staff were suspended [DLM=For-Official-Use-Only]

Carrie,

Please find attached the ISS SOP for conducting body scans.

According to the outcome of the investigation into the incident the SOP was not followed.

s37

The investigation shows that Ms Bishop was targeted by the screening Supervisor who directed a security screening to select and screen Ms Bishop.

Regards,

Nick.

-----Original Message-----

From: Henderson Carrie - Anne

Sent: Monday, 21 December 2015 10:42 AM

To: Mitchell Rachael; Anderson Nick

Subject: RE: Julie Bishop screening: government questioned airport before staff were suspended [DLM=For-Official-Use-Only]

1. Rachael - Can one of your team members please confirm the ASN - SOP for Body Scanners is it a primary or secondary screening method 2. Nick - Can you please talk to Melbourne Airport to get their SOP on the use of Body Scanners- and whether they were followed in this instance.

We will need to include in the SE these details and advice from Steve is assume this will go in the minister's SE folder when drafting.

Give me a call if you would like to discuss.

Carrie

-----Original Message-----

From: Henderson Carrie - Anne

Sent: Monday, 21 December 2015 9:09 AM

To: Mitchell Rachael; Anderson Nick

Subject: FW: Julie Bishop screening: government questioned airport before staff were suspended [DLM=For-Official-Use-Only]

Rachael - The Secretary has asked that a Senate Estimates Brief be prepared on this incident can you please lead in coordination with the Melbourne Regional Office. We will need TP's on the facts of the incident and any OTS Involvement.

Nick - Can you please work closely with Rachael on this brief, Rachael will need you to advise what contact OTS had with Melbourne Airport contact. Please call me to discuss.

Thanks Carrie

-----Original Message-----

From: Dreezer Steve

Sent: Friday, 18 December 2015 7:35 PM

To: Mrdak Mike; Wimmer Sachi; Wilson Andrew

Cc: Sommerville Alison; Henderson Carrie - Anne; Murphy Carl

Subject: RE: Julie Bishop screening: government questioned airport before staff were suspended

[SEC=UNCLASSIFIED]

Mike

Just received a call from s47F to advise that DPMs office made contact with Melbourne Airport and no action was sought or requested. Melbourne Airport also advised OTS Melbourne Office that Minister Bishop was not randomly selected for a body scan - not ETD screening.

Steve

-----Original Message-----

From: Dreezer Steve

Sent: Friday, 18 December 2015 6:47 PM

To: Mrdak Mike; Wimmer Sachi; Wilson Andrew

Cc: Sommerville Alison; Henderson Carrie - Anne; Murphy Carl

Subject: RE: Julie Bishop screening: government questioned airport before staff were suspended

[SEC=UNCLASSIFIED]

Mike

I just spoke to s47F s47F who advised that Melbourne Airport has not received any complaints from any Commonwealth agency or Ministers Office. We have no information to suggest that that there is any substance to the Canberra Times statement that

"An airport worker said: "It was made very clear to people throughout the airport that complaints had come down from Canberra, including the Transport Department and a minister's office."

s47G

Steve

-----Original Message-----

From: Mrdak Mike

Sent: Friday, 18 December 2015 5:19 PM

To: Wimmer Sachi; Dreezer Steve; Wilson Andrew

Subject: FW: Julie Bishop screening: government questioned airport before staff were suspended

[SEC=UNCLASSIFIED]

Sachi and Steve - what happened here? Were we or the office involved in discussions with the airport?

Mike

-----Original Message-----

From: Murphy Carl

Sent: Friday, 18 December 2015 5:11 PM

To: Mrdak Mike; Wilson Andrew; Zielke Judith

Cc: Goodspeed Vanessa

Subject: Julie Bishop screening: government questioned airport before staff were suspended [SEC=UNCLASSIFIED]

Mike, Andrew and Judi,

Just one to be aware of; the item says that it was the DPM's office that contacted Melbourne Airport regarding the incident. There is also reference to the department (well, they call us the "Transport Department") as being involved, though without any detail.

The Media Team has advised that we have not been contacted by any media outlets on this story yet.

<http://www.canberratimes.com.au/federal-politics/political-news/julie-bishop-screening-worker-sacked-after-government-questions-airport-20151218-glqw1r.html>

Regards,

Carl Murphy

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Vassallo Kieran

From: Anderson Nick
Sent: Wednesday, 23 December 2015 4:06 PM
To: Sievers Colin
Subject: Julie bishop screening incident. [SEC=UNCLASSIFIED]
Attachments: ISS National standard operating procedures..pdf

Colin,

Attached is the ISS SOP for the operation of body scanners. This was provided to Carrie and Rachel. People who've had a hand in developing a brief on this issue include; Carrie, Rachel Mitchell, Madhuri Sharma and me.

Please let me know what I can do to help.

Regards,

Nick Anderson

NATIONAL MARITIME COORDINATOR
OFFICE OF TRANSPORT SECURITY
DEPARTMENT OF INFRASTRUCTURE AND REGIONAL DEVELOPMENT.
PH: 03 8608 3336 M: 0422 004784 FX: 03 8608 3320 EMAIL: NICK.ANDERSON@INFRASTRUCTURE.GOV.AU

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