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27<sup>th</sup> January 2014

## SUBMISSION TO THE 2014 AUSTRALIAN AVIATION REGULATION REVIEW

CATEGORY: OTHER RELATED SECURITY MATTERS

### URGENT REQUIREMENT TO UPGRADE AIRPORT SECURITY AWARENESS

I would like to first thank the Inquiry Panel for the opportunity to participate with a submission

I am a concerned tertiary qualified security and risk management specialist issued with ASIC card number [REDACTED], who regularly transits through capital city and Queensland regional and rural airports including:

- Brisbane
- Gold Coast
- Bundaberg
- Gladstone
- Rockhampton
- Mackay
- Townsville
- Cairns
- Emerald
- Longreach

I have witnessed firsthand many questionable and poor procedural passenger screening processes. I recall being evacuated from Brisbane Domestic Airport as a result of unscreened passengers entering sterile areas. The resulting mayhem and cancelled flight flow-on delays were enormous.

There have been instances where passenger screening equipment has not been functioning to specifications and operators have not acted on this. All passengers were evacuated as a precautionary measure. Confidence in the system by the travelling public is at an all-time low.

It is evident there is an urgent need to train all airport employees including those in cafes, book stores etc in security awareness.

Yours Faithfully

[REDACTED]



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